



# Pacifica Monthly Report

## February 2026

Attached is this month's reporting as required in the franchise agreement Section 9.05.

- Monthly landfill tonnage
- Monthly diverted tonnage
- Talk desk statistics
- Monthly AB341 and SB1383 statistics

Included any updates on program information and public awareness.

Diversion levels are not able to be calculated without additional information.

All breakdowns of franchise fees and monthly gross receipts are provided with submission of monthly franchise fee check.

**PACIFICA MONTHLY UPDATE SUMMARY – February 2026**

**Landfill tonnage**

- January 1125.59
- February 946.65
- Decrease 18.9%

**Organics tonnage**

- January 433.28
- February 350.20
- Decrease 23.7%

**Recycling tonnage**

- January 469.60
- February 408.36
- Decrease 14.9%

**City Can/Abandoned Materials Tonnage**

- January 54.52
- February 73.31
- Increase 34%

**Debris Box Revenue**

- Budget 43,474.29
- Actual 33,800.25
- Decrease 9,674.04

During the month we served approximately 1,328 customers in the recycling yard

Attached are copies of the commercial organics route customer list. The list does not include two-to-five-unit buildings that subscribe to individual service using the three-cart system and a report that identifies customers that were notified of contamination of either their recycling and/or organics cart/container.

All residential customers subscribe to garbage, recycling, and organics services. Commercial customers being added to comply with SB1383 if applicable. The city will devise and enforce commercial SB1383 variance policy.

**Current Customer Counts**

- Residential 11,270                      Commercial 566

**Pacifica operations.**

- 6.2 garbage routes                      0.8 cart/bulky route
- 4.6 recycling routes                      .6 recycling yard
- 4.0 organics routes                      3.0 CSR's
- 0.7 debris box route                      6.0 management team
- 2.0 mechanics





### Talk Desk Statistics – 2026

Metric Name	February-26
Inbound Calls	2362
Inbound Calls Average Talk Time	0:03:35
Inbound Calls Longest Talk Time	040.39
Inbound Total Talk Time	124:03:14
Inbound Answered Calls	2069
Inbound Missed Calls	35
Inbound Calls Average Waiting Time	:37
Inbound Calls Longest Waiting Time	13:41
Inbound Calls Average Holding Time	0:00:00
Inbound Calls Longest Holding Time	0:01:38
Inbound Calls Abandoned	41
Inbound Calls Abandon Rate	1.86%
Inbound Calls Average Abandon Time	01:17
Inbound Calls Short Abandon	2
Outbound Calls	67
Service Level	77.04%

Recycling

TKRPTT22 3/02/26

11:22 am

FROM 2/01/2026 Date Type: T Approved: B

REASON CODE REPORT RECOLOGY OF THE COAST

YCL

Section Break: Y

Franchise: PAC Reason: U1125 to U1125

PAGE 1

TO 2/28/2026 T31 CUSTOMER ACCT NOTE

Summary/Detail: B Route Range: to

Route Group: Y

ACCT #

0095851

0107680

ACCT TICKET DATE RTE CODE DESCRIPTION

COM 02/12/2026 034 U1125 CONTAMINATED

RES 02/06/2026 034 U1125 CONTAMINATED

ADDRESS 112 MONTECITO AVE 70 PALOMA AVE 72

SUSPENSE TYPE

N N

ST A A

PAC PAC

PAC PAC

ROUTE REASON CODE TOTALS

FRN REASON PAC U1125 CONTAMINATED

RESIDENTIAL 1

COMMERCIAL 1

APARTMENT 0

TOTAL 2

RESIDENTIAL 1

COMMERCIAL 1

APARTMENT 0

TOTAL 2

ROUTE TOTALS

RESIDENTIAL 1

COMMERCIAL 1

APARTMENT 0

TOTAL 2

Recycling

TKRPTT22 3/02/26 11:22 am

REASON CODE REPORT YCL

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FROM 2/01/2026 Date Type: T Approved: B Acct Type: (CTN1) RECOLOGY OF THE COAST Section Break: Y Franchise: PAC  
TO 2/28/2026 T31 CUSTOMER ACCT NOTE Summary/Detail: B to Route Range: Route Group: Reason: U1125 to U1125

ACCT	TICKET	REASON	DESCRIPTION	ADDRESS	ACCT #	SUSPENSE	ST	PAC
RES	02/03/2026	040 U1125	CONTAMINATED	840 ARGUELLO BLVD	0321901	N	A	PAC
RES	02/27/2026	040 U1125	CONTAMINATED	139 BONITA AVE	0208538	N	A	PAC
RES	02/03/2026	040 U1125	CONTAMINATED	1408 CRESPI DR	0038083	N	A	PAC
RES	02/03/2026	040 U1125	CONTAMINATED	1250 LERIDA WY	0265587	N	A	PAC
RES	02/18/2026	040 U1125	CONTAMINATED	95 SALADA AVE	0123299	N	A	PAC

ROUTE REASON CODE TOTALS  
 FRN REASON RESIDENTIAL COMMERCIAL APARTMENT TOTAL  
 PAC U1125 CONTAMINATED 5 0 0 5

ROUTE TOTALS RESIDENTIAL COMMERCIAL APARTMENT TOTAL  
 040 5 0 0 5

Recycling

TKRPTT22 3/02/26 11:22 am

REASON CODE REPORT YCL

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FROM 2/01/2026 TO 2/28/2026 Date Type: T Approved: B Acct Type: (CTN1) RECOLOGY OF THE COAST Summary/Detail: B to Section Break: Y Franchise: PAC  
T31 CUSTOMER ACCT NOTE Route Range: 451 MILAGRA DR ACCT # 0160101 SUSPENSE ST A PAC Reason: U1125 to U1125

ACCT TICKET DATE RTE CODE REASON DESCRIPTION ADDRESS ACCT # SUSPENSE ST  
RES 02/26/2026 041 U1125 CONTAMINATED 451 MILAGRA DR 0160101 N A PAC

ROUTE REASON CODE TOTALS  
FRN REASON PAC U1125 CONTAMINATED RESIDENTIAL 1 COMMERCIAL 0 APARTMENT 0 TOTAL 1

ROUTE TOTALS RESIDENTIAL 1 COMMERCIAL 0 APARTMENT 0 TOTAL 1  
041

Recycling

TKRPTT22 3/02/26 11:22 am  
FROM 2/01/2026 TO 2/28/2026  
Date Type: T  
T31 CUSTOMER ACCT NOTE  
Approved: B  
Acct Type: B  
RECOLOGY OF THE COAST  
Summary/Detail: B  
(CTN1)  
Route Range: to  
YCL  
Section Break: Y  
Route Group: Y  
Franchise: PAC  
Reason: U1125 to U1125

REASON CODE REPORT  
ACCT TICKET RTE CODE DESCRIPTION ADDRESS ACCT # SUSPENSE ST  
TYPE DATE  
RES 02/18/2026 042 U1125 CONTAMINATED 735 BRADFORD WAY A 0266304 N A PAC  
RES 02/13/2026 042 U1125 CONTAMINATED 312 CORAL RIDGE DR 00332615 N A PAC  
RES 02/09/2026 042 U1125 CONTAMINATED 331 CORAL RIDGE DR 0239715 N A PAC  
RES 02/12/2026 042 U1125 CONTAMINATED 395 EDNA LN 0047175 N A PAC  
RES 02/13/2026 042 U1125 CONTAMINATED 532 INVERNESS DR 0239101 N A PAC  
RES 02/06/2026 042 U1125 CONTAMINATED 552 INVERNESS DR 0209973 N A PAC  
RES 02/17/2026 042 U1125 CONTAMINATED 1447 PEREZ DR 0322552 N A PAC  
RES 02/25/2026 042 U1125 CONTAMINATED 295 PINEHAVEN WY 0294405 N A PAC

ROUTE REASON CODE TOTALS  
FRN REASON  
PAC U1125 CONTAMINATED  
RESIDENTIAL 8  
COMMERCIAL 0  
APARTMENT 0  
TOTAL 8

ROUTE TOTALS  
042  
RESIDENTIAL 8  
COMMERCIAL 0  
APARTMENT 0  
TOTAL 8

GRAND TOTALS  
RESIDENTIAL 15  
COMMERCIAL 1  
APARTMENT 0  
TOTAL 16

\*\*\* END OF DETAIL REPORT\*\*\*

TKRPTT22 3/02/26 11:22 am

REASON CODE REPORT

PAGE 1

FROM 2/01/2026 TO 2/28/2026 Date Type: T T31 CUSTOMER ACCF NOTE Approved: B Acct Type: (CTN1) RECOLOGY OF THE COAST YCL Section Break: Y Franchise: PAC U1125 to U1125

ACCT TICKET DATE RTE CODE DESCRIPTION ADDRESS ACCT # SUSPENSE ST PAC  
 RES 02/12/2026 051 U1125 CONTAMINATED 455 IMPERIAL DR 0071688 N A PAC

ROUTE REASON CODE TOTALS

FRN REASON PAC U1125 CONTAMINATED RESIDENTIAL 1 COMMERCIAL 0 APARTMENT 0 TOTAL 1

ROUTE TOTALS RESIDENTIAL 1 COMMERCIAL 0 APARTMENT 0 TOTAL 1

Organics

TKRPTT22 3/02/26

REASON CODE REPORT

YCL

PAGE

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FROM 2/01/2026 11:22 am Date Type: T Approved: B Acct Type: (CTN1) RECOLOGY OF THE COAST Section Break: Y Franchise: PAC  
TO 2/28/2026 T31 CUSTOMER ACCT NOTE Route Range: B to Route Group: Reason: U1125 to U1125

ACCT TICKET RTE CODE DESCRIPTION ADDRESS ACCT # SUSPENSE ST  
TYPE DATE 052 U1125 CONTAMINATED 1022 GRAND TETON DR 0308478 N A  
RES 02/24/2026 052 U1125 CONTAMINATED 1138 GRAND TETON DR 0328187 N A PAC  
RES 02/24/2026 052 U1125 CONTAMINATED

ROUTE REASON CODE TOTALS  
FRN REASON RESIDENTIAL 2 COMMERCIAL 0 APARTMENT 0 TOTAL 2  
PAC U1125 CONTAMINATED

ROUTE TOTALS RESIDENTIAL 2 COMMERCIAL 0 APARTMENT 0 TOTAL 2  
052

GRAND TOTALS RESIDENTIAL 3 COMMERCIAL 0 APARTMENT 0 TOTAL 3

\*\*\* END OF DETAIL REPORT\*\*\*

Name	Street	City	Service Type	Mon	Tue	Wed	Thu	Fri
A & J, LLC	CRESPIDR	PACIFICA C			38			
A GRAPE IN THE FOG	OLD COUNTY RD	PACIFICA C						38
ADOBE GARDENS HOME	LINDA MAR BLVD	PACIFICA C		38				
AIMCO -- MS1	HICKEY BLVD	PACIFICA C			38			
AIMCO -- MS1	ESPLANADE AVE	PACIFICA C				38		
AIMCO-MS1	ESPLANADE AVE	PACIFICA C				38		
ALL PROPERTY MGMT	CLARENDON RD	PACIFICA C					050	
AMERICAN LEGION HALL	BUEL AVE	PACIFICA C						38
ASH'S VALLEMAR STATION	COAST HWY	PACIFICA C						38
ASSYRIAN FOUNDATION	ROBERTS RD	PACIFICA C						38
BARBA, JOSE	FRANCISCO BLVD	PACIFICA C			050			
BARTELS, DON	SANTA ROSA AV	PACIFICA C			38			
BAY HOME INVESTMENTS	PALMETTO AVE	PACIFICA C				38		
BEACH MONKEY CAFE	LINDA MAR BLVD	PACIFICA C						38
BEAUDREAU, ROBERT & E	PALMETTO AVE	PACIFICA C			38			
BENSON, MARK	PALMETTO AVE	PACIFICA C						38
BLOOMER, ROBERT	LEWIS LN	PACIFICA C		050				
BORG, AMANTE	HIGGINS WY	PACIFICA C						38
BREAKERS RESTAURANT	ROCKAWAY BEA	PACIFICA C						38
BUONA ITALIA CAFE	FRANCISCO BLVD	PACIFICA C						38
BURGER BOARD	COAST HWY	PACIFICA C		38				
CABRILLO SCHOOL	CRESPIDR	PACIFICA C			38			
CAFE PACIFICA	PALMETTO AVE	PACIFICA C				38		
CAMBRIDGE PROPERTY G	CLARENDON RD	PACIFICA C					38	
CAMBRIDGE PROPERTY G	SALADA AVE	PACIFICA C					38	
CARNIGLIA,RENA	MONTECITO AVE	PACIFICA C		38				
CASA PACIFICA APTS	TERRA NOVA BL	PACIFICA C						38
CHIT CHAT CAFE LLC	BEACH BLVD	PACIFICA C						38
CHIT CHAT CAFE LLC	WEST MANOR DR	PACIFICA C						38
CIGARS	L.M. SHOP CTR	PACIFICA C						38
CITY GRILL	TERRA NOVA BL	PACIFICA C					38	
CITY OF PACIFICA	ESPLANADE AVE	PACIFICA C						36
CITY OF PACIFICA/LIBRAR	TERRA NOVA BL	PACIFICA C		051				
COASTSIDE MASONIC HAL	WATERFORD ST	PACIFICA C					050	
COLOMBO'S DELI	MANOR PLAZA	PACIFICA C					38	
COMERAGH LLC	ADOBE DR	PACIFICA C		38				
CSK AUTO INC #ORE3562	MANOR DR	PACIFICA C						38
DAKEN PROPERTIES	SALADA AVE	PACIFICA C						38
DAKEN PROPERTIES	SANTA MARIA AV	PACIFICA C						38
DAVID'S BAGEL	PALMETTO AVE	PACIFICA C						38
DE BONO, PHIL	MONTEREY RD	PACIFICA C						38
DENMAN REAL ESTATE GF	HIGGINS WY	PACIFICA C						38
DOLLAR TREE #3847	HICKEY BLVD	PACIFICA C						050
DUMPLING PEAK	LINDA MAR SHOF	PACIFICA C						38
ECCLESTON INC.	ADOBE DR	PACIFICA C						38
EGAN, STEVE	CARMEL AVENUE	PACIFICA C						38
EL GRAN AMIGO	LINDA MAR BLVD	PACIFICA C						38
EL GRANO DE ORO	FRANCISCO BLVD	PACIFICA C						38

EUREKA SQUARE SHOP C	EUREKA SHOP C	PACIFICA C	38	38	38	38
FAIRFIELD INN & STS PACI	NICK GUST WY	PACIFICA C			38	38
FAIRMONT APARTMENTS	FIRECREST AVE	PACIFICA C	38			38
FAIRMONT GARDENS HO	HICKEY BLVD	PACIFICA C		38		38
FAIRMONT SHOPPING CEN	HICKEY BLVD	PACIFICA C			38	38
FILIPINO S.D.A. CHURCH	HICKEY BLVD	PACIFICA C		38		
FISCHER, THOMAS H	MONTECITO AVE	PACIFICA C			38	
FORD, TERRY	PALOMA AVENUE	PACIFICA C		38		38
GIBBS, CHRIS	PALOMA AVENUE	PACIFICA C			38	38
GOLDEN SOL WELLNESS E	PALMETTO AVE	PACIFICA C		38		38
GOLTSER, ARKADY	HILTON WY	PACIFICA C			38	
GOOD SHEPHERD SCHOO	OCEANA BLVD	PACIFICA C			38	
GORILLA BBO	COAST HWY	PACIFICA C				38
GOSSMAN, PAUL	SANTA MARIA AV	PACIFICA C		38		
GOWAN, MICHELLE	BRIGHTON RD	PACIFICA C			050	
GRAND HOT POT	MANOR PLAZA	PACIFICA C	38		38	38
GROCERY OUTLET	COAST HWY	PACIFICA C	38			38
GUERREROS TAQUERIA	REINA DEL MAR	PACIFICA C	38			38
HARKIN, AUSTIN	ADOBE DR	PACIFICA C		38		
HARNSMUT, URAI	MONTEREY RD	PACIFICA C			38	
HIGH TIDE	COAST HWY	PACIFICA C	38			38
HO, KENNETH	ESPLANADE AVE	PACIFICA C			38	
HUMBLE SEA BREWERY	COAST HWY	PACIFICA C	38			38
INGRID B LACY MIDDLE SC	PALMETTO AVE	PACIFICA C		38		38
JEFFERSON UNION HIGH S	TERRA NOVA BLV	PACIFICA C	38		38	38
JEFFERSON UNION HIGH S	TERRA NOVA BLV	PACIFICA C	38		38	38
JOHNSTONE, BILL	MONTECITO AVE	PACIFICA C			38	
JOHNSTONE, BILL	PALOMA AVENUE	PACIFICA C			38	
JU FU RESTAURANT	TERRA NOVA BLV	PACIFICA C	38			38
KAZUKI STONESTOWN LLC	PALMETTO AVE	PACIFICA C			38	
KENNY'S CAFE	CRESPI DR	PACIFICA C	38			
KWOK, SALLY	SANTA MARIA AV	PACIFICA C			38	
LA MORDIDA	OCEANA BLVD	PACIFICA C	38			38
LA PLAYA RESTAURANT	COAST HWY	PACIFICA C	38			38
LAGOMARSINO PROPERTI	MONTECITO AVE	PACIFICA C			38	
LEDU RESTAURANT	HICKEY BLVD	PACIFICA C				38
LINDA MAR FIRE STATION	LINDA MAR BLVD	PACIFICA C	38			
LINDA MAR HEALTHCARE	SAN PEDRO RD	PACIFICA C	38		38	38
LINDA MAR SCHOOL	ROSITA RD	PACIFICA C	38			
LIU RUSSELL	PALMETTO AVE	PACIFICA C			38	
LODER, DAVID	BANCROFT WY	PACIFICA C			050	
LODER, DAVID	BANCROFT WY	PACIFICA C			38	
LOVEY'S TEA SHOPPE	COAST HWY	PACIFICA C				38
LUIGIS PIZZERIA	LINDA MAR BLVD	PACIFICA C			38	
MARINERS POINT OWNER	OUTLOOK CIR	PACIFICA C			38	
MASINI, LOUIS A.	ADOBE DR	PACIFICA C	38			
MAZZETTI'S BAKERY	MANOR DR	PACIFICA C			38	
MC DONALDS	LINDA MAR BLVD	PACIFICA C	38			38
MC DONALDS	MONTEREY RD	PACIFICA C	38			38
MC MICHAEL, MARY	SAN JOSE AVE	PACIFICA C			38	
MEYER, JUDY	SANTA ROSA AVI	PACIFICA C			38	
MID-PENINSULA HMB INC	PACIFIC AVE	PACIFICA C	38			38

MIRKOVICH, RONALD	PALMETTO AVE	PACIFICA C				38			
MISSIONARYS OF CHARITY	MILAGRA DR	PACIFICA C					38		
MONTEREY RD HOA (504)	MONTEREY RD	PACIFICA C						38	
MONTEREY RD HOA (508)	MONTEREY RD	PACIFICA C							38
MONTESSORI SCHOOL	HIGGINS WY	PACIFICA C				38			
MOONRAKER RESTAURAN	ROCKAWAY BEA	PACIFICA C							38
MORI POINT VISTA, LLC	HILTON WY	PACIFICA C							38
MUSSEL ROCK HEALTHCA	ESPLANADE AVE	PACIFICA C				38			38
NATIONS GIANT HAMBURGL	LINDA MAR SHOF	PACIFICA C							38
NEIGHBORS HELP NEIGHB	PALMETTO AVE	PACIFICA C				38			
NEW SUN VALLEY MARKET	LINDA MAR BLVD	PACIFICA C							38
NICKS RESTAURANT	ROCKAWAY BEA	PACIFICA C				38			
NICKS RESTAURANT	ROCKAWAY BEA	PACIFICA C							38
NORTH COAST COUNTY W	FRANCISCO BLVI	PACIFICA C							38
NVA PACIFICA VET MGT I	NLINDA MAR BLVD	PACIFICA C				38			
O'FLYNN, BRYAN	BEACH BLVD	PACIFICA C							38
OASIS VIETNAMESE CUISI	OCEANA BLVD	PACIFICA C				38			
OCEAN FISH	OCEANA BLVD	PACIFICA C							38
OCEAN SHORE SCHOOL	OCEANA BLVD	PACIFICA C							38
OCEAN VIEW HOA	MONTEREY RD	PACIFICA C							38
OCEANA MARKET	EUREKA SHOP C	PACIFICA C				38			052
OCEANA TERRACE SENIOI	OCEANA BLVD	PACIFICA C							38
OMARSHALL INC	MONTEREY RD	PACIFICA C							38
ORTEGA SCHOOL	TERRA NOVA BLV	PACIFICA C				38			
OSBERG, MARIANNE	PALMETTO AVE	PACIFICA C							38
OSBERG, MARIANNE	PALMETTO AVE	PACIFICA C							38
PACIFICA CHAPEL BY THE	OCEANA BLVD	PACIFICA C				38			
PACIFIC BAY CHRISTIAN S	LINDA MAR BLVD	PACIFICA C							38
PACIFIC BAY CHRISTIAN S	SEVILLE DR	PACIFICA C							38
PACIFIC JAVA	DONDEE WY	PACIFICA C				38			
PACIFIC OAKS	ODDSTAD BLVD	PACIFICA C							38
PACIFIC OAKS C/O YARDI	CRESPI DR	PACIFICA C							38
PACIFIC POINT HOMEOWN	PALMETTO AVE	PACIFICA C				38			
PACIFIC VIEW APTS	TALBOT AVE	PACIFICA C							38
PACIFIC VIEW APTS	TALBOT AVE	PACIFICA C							38
PACIFICA BAPTIST CHURC	FRANCISCO BLVI	PACIFICA C							38
PACIFICA CITY LIBRARY	HILTON LN	PACIFICA C							38
PACIFICA CO-OP NURSER	CARMEL AVENUE	PACIFICA C							38
PACIFICA COASTSIDE MUS	FRANCISCO BLVI	PACIFICA C							050
PACIFICA COMMUNITY CEI	CRESPI DR	PACIFICA C							38
PACIFICA GARDEN	ROSTA RD	PACIFICA C				38			
PACIFICA HORIZONS WES	TALBOT AVE	PACIFICA C							38
PACIFICA LODGING INC.	ROCKAWAY BEA	PACIFICA C							38
PACIFICA THAI CUISINE	FRANCISCO BLVI	PACIFICA C							38
PAIGE PROPERTY HOLDIN	PALMETTO AVE	PACIFICA C				38			
PERKINS REALTY PARTNE	TALBOT AVE	PACIFICA C				38			
PET FOOD EXPRESS	L.M. SHOP CTR	PACIFICA C							38
POSTREL, RON	MONTEREY RD	PACIFICA C							38
PUERTO 27	CRESPI DR	PACIFICA C				38			
QUI, REMON	ESPLANADE AVE	PACIFICA C							050
QUICK STOP #99	CRESPI DR	PACIFICA C				38			
RAYMOND'S CHINESE RES	PALMETTO AVE	PACIFICA C							38



VILLAGES AT PACIFICA	GATEWAY DR	PACIFICA C	38		38
VIVA ITALIANO	BILL DRAKE WY	PACIFICA C	38		
VORVES, AUDREY -OWNER	MOANA WAY	PACIFICA C		052	
WALGREENS #11261	PALMETTO AVE	PACIFICA C	38	38	
WATERFORD TOWNHOUSE	CLIFTON RD	PACIFICA C		050	
WILLEY, JOHN	SANTA MARIA AV	PACIFICA C	38	38	
WING, LUCY/JACQUELINE	CARMEL AVENUE	PACIFICA C	38	38	
WINTERS TAVERN/SHARP	FRANCISCO BLVD	PACIFICA C		38	
WONG, MIKE	NORFOLK DR	PACIFICA C		050	
WOOD, ARDEN	FRANCISCO BLVD	PACIFICA C		38	
YOUNG, HELEN	LAKE SIDE AVE	PACIFICA C		38	
ZAZA GRILL	MANOR PLAZA	PACIFICA C	38		
ZHAO, TONG	SALADA AVE	PACIFICA C		38	
ZHOU, SHARON	MONTEREY RD	PACIFICA C	38		
1620 PALMETTO LLC	PALMETTO AVE	PACIFICA C		38	
200 LAKEVIEW LLC	LAKEVIEW AVE	PACIFICA C		38	
7-ELEVEN INC #14318	CLARENDON RD	PACIFICA C	38	38	
7-ELEVEN INC #14337	MANOR DR	PACIFICA C	38		
7-ELEVEN STORE #37265	HICKEY BLVD	PACIFICA C	38		38