



Scenic Pacifica
Incorporated Nov. 22, 1957

CITY OF PACIFICA

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PRESS RELEASE

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City of Pacifica Receives 2025 Polimorphic Service-First Award

FOR IMMEDIATE RELEASE

City of Pacifica – April 8, 2025

The City of Pacifica is proud to announce that it has been recognized as a **2025 Polimorphic Service-First Award winner** for its dedication to leveraging technology to improve resident services and enhance community engagement. This award highlights local governments that prioritize innovation, efficiency, and accessibility in serving their residents.

The City of Pacifica was selected for this recognition due to its implementation of AI-driven solutions, becoming one of the first cities in California to implement AI-powered solutions for government engagement. These initiatives have improved the way residents interact with their local government, providing faster access to services, increased transparency, and an overall better user experience.

"We are honored to receive the Polimorphic Service-First Award, which recognizes our innovation and commitment to making government services more accessible, responsive, and resident-focused," said Yulia Carter. "By embracing modern solutions, we are creating a more efficient and connected community, ensuring that our residents receive the services they need in the most effective way possible."

Polimorphic, a leading provider of AI-powered and digital transformation solutions for local governments, created the Service-First Award to celebrate cities and counties that lead the way in modernizing government services.

"We are thrilled to recognize the City of Pacifica for its outstanding leadership in using technology to enhance the resident experience," said Parth Shah, CEO of Polimorphic. Pacifica is setting a new standard for local government services, and we are proud to help power their efforts in making government more accessible, efficient, and future-ready."

As Pacifica looks to the future, it remains committed to expanding its digital offerings and finding new ways to improve services for residents. By continuing to explore innovative, service-first solutions, the City is ensuring that its government remains efficient, forward-thinking, and truly centered around the needs of the community.

For more information about the City of Pacifica and its commitment to innovative public service, visit <https://www.cityofpacifica.org/>. To learn more about Polimorphic, visit polimorphic.com.

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