



PACIFICA Police Department



A Tradition of Community Service



ANNUAL REPORT 2016

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Message from Chief Daniel Steidle



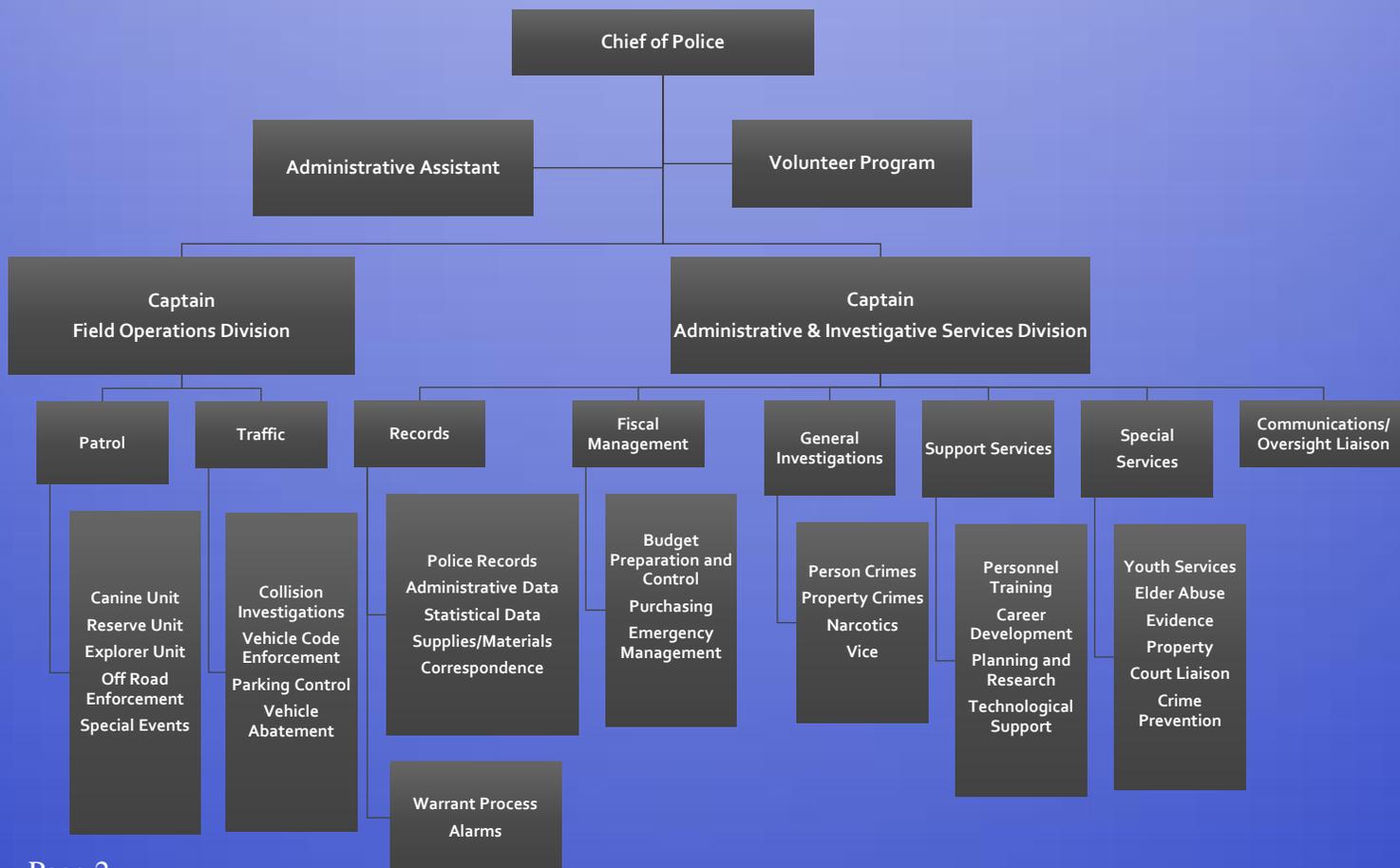
I am pleased to present to you the Pacifica Police Department's 2016 Annual Report. The mission of the Pacifica Police Department is to protect and serve the members of our community with the highest level of commitment, ethics and professionalism. We strive to be leaders in the community by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety. We believe that our goals can only be accomplished through community partnerships that will prevent and reduce crime, and address quality of life issues. I believe this report is reflective of the of the dedication and commitment to the community of each and every member of the Pacifica Police Department.

2016 was an unprecedented year in terms of dealing with storm related emergencies. Our partnerships with the Pacifica Resource Center, as well as State and County entities proved to be successful in helping those in need of assistance after being displaced by storm and tidal activity. In addition to the work of our officers, our volunteer Reserve Police Officers and volunteer Community Emergency Response Team (CERT) members were extremely helpful in dealing with our storm related emergencies.

As 2017 begins, we look forward to partnering with the community to find new ways to make Pacifica a great place to live, work and play. It is my honor to serve as the Chief of Police of such a dedicated group of department staff, as well as a caring, involved community.

Daniel Steidle

Organizational Chart



EMPLOYEE RECOGNITION IN 2016

As an organization, the Pacifica Police Department recognizes the importance of acknowledging employees for the excellent work they do. Initially the program began with an Employee of the Month, but evolved into an Employee of the Quarter and Employee of the Year system. Employees are nominated by their peers and supervisors. The final selection is made by the department's command staff. Congratulations to the 2016 recipients!

Employees of the Year - 2016



Officer
Alan Dong



Detective
Steve Mansker

Employees of the Quarter - 2016

First Quarter



Officer
Matt Sheedy

Second Quarter



Officer
Alan Dong

Third Quarter



Sergeant
Dominic Albanese

Fourth Quarter



Sergeant
Dave Barranti

Field Operations & Investigative Services

Field Operations Division



The Pacifica Police Department Operations Division provides the core police services to our community. Uniformed officers responding to 911 calls for help, patrolling our streets 24 hours a day, 7 days a week, and developing strong partnerships with the citizens we serve is how the Operations Division works to accomplish its top goal of reducing crime and the fear of crime in Pacifica. The quality of life and low crime rate experienced in Pacifica is attributed to the high level of service provided by these individuals.

The Operations Division is the largest of the three divisions of our department and is staffed by approximately 26 personnel including a captain, sergeants, corporals, officers, community service officers, and volunteer assistants. The division's primary function is to provide uniformed patrol services, but it is also comprised of several special units. The CRASH Team, Traffic Unit, Gang Unit, and our Crisis Intervention Trained officers are all designed to enhance the effectiveness of the Operations Division in accomplishing its goal of reducing crime.

**18,368 CALLS
FOR SERVICE**

During 2016, patrol staffing levels were strained. Officers' patrol shifts were frequently adjusted in order to reduce overtime and provide sufficient staffing levels for patrol. A shift adjustment consisted of either a change to the officer's assigned work hours or a change to the officer's assigned shift.

Through changes, challenges, and accomplishments of the last year, members of the Operations Division have remained positive and dedicated to providing exceptional service to the citizens of Pacifica. We are committed to continue forward with the same success in the coming year as we work to accomplish our goals.

Award Recipients

In July, Officer Matt Sheedy received the **Medal of Valor** for arresting a suspect wanted in the attempted murder of two people. During the arrest, the suspect struggled with Officer Sheedy and was able to draw a handgun, firing one round. Officer Sheedy was able to wrestle the gun away and handcuff the subject.



Corporal William McDonald received his 3rd **Lifesaving Medal** at a March City Council meeting for saving the life of a 10 month old child.



2016 Citations

Officers wrote **1,519** citations for Moving violations and **1,463** non-moving violations.



Officers and Community Service Officers marked **1,143** abandoned and towed **177** abandoned vehicles.



93 drivers were arrested for driving with a suspended driver's license.



Accidents

PRIMARY COLLISION FACTORS



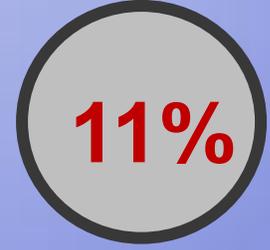
UNSAFE TURNING



SPEEDING

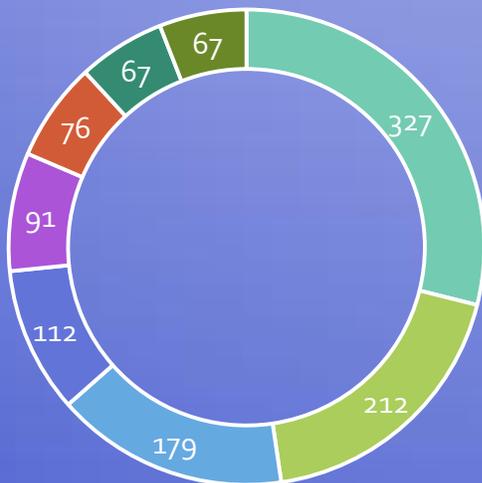


DUI



UNSAFE STARTING

Top 8 Citations & Warnings



- Stop Sign
- Speed
- Distracted Driving
- Expired Reg.
- License
- Lighting
- Address
- Insurance

Accident Types

346

Property
Damage

133

Hit &
Run

108

Injury

0

Fatal

CRASH Team



The Pacifica Police Department major collision investigation team, also known as the CRASH Team, is a team of officers who have advanced training in collision investigation. The CRASH Team responds to major collisions involving loss of life or potential loss of life, as well as other collisions that are complicated in nature. Much like a criminal detective, it is the responsibility of the CRASH Team to collect and analyze evidence at a scene. Once processed using advanced equipment and mathematical formula, the CRASH Team can use evidence to determine speeds of involved vehicles, as well as other factors that led to the collision. Data collected from these collisions can also be used to identify areas in our city where traffic safety needs improvement.

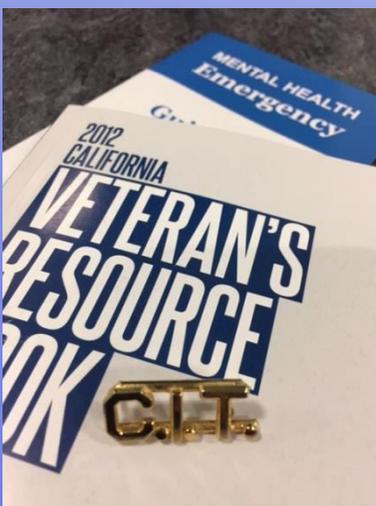
School Liaison Program

The Pacifica Police Department is committed to working with all schools within the City of Pacifica. While the department does not have a specifically assigned School Resource Officer (SRO), each officer checks in with schools in their assigned patrol area on a daily basis. The department also participates in other activities such as conducting emergency drills, career fairs, and read aloud days.



Crisis Intervention Training (CIT)

Crisis Intervention Training is presented in a week long academy where officers and dispatchers learn to better respond to situations involving community members diagnosed with mental illness, Alzheimer's disease, autism, post traumatic stress, traumatic brain injury, and other disorders. The instructors come from an assortment of fields and organizations including the National Alliance on Mental Illness, the U.S. Department of Veteran's Affairs, San Mateo County Behavioral Health and Recovery Services (BHRS), and Swords to Plowshares. CIT trained officers are better prepared to de-escalate potentially violent situations and better ensure the safety, and the referral, of mental health consumers to treatment centers. There are currently 16 CIT officers serving in the Pacifica Police Department.



Reserve Officer Program

Reserve police officers are volunteers who supplement our full time police officers. This past year reserve officers supported our full time officers working a variety of events and details, as well as working routine patrol. Reserve officers work events such as the July Fourth holiday, a variety of special details such as sobriety checkpoints, and they can respond to assist during critical incidents such as fatal traffic collisions. Reserve police officers are also required to complete continued professional training throughout the year, just as our full time police officers. This past year our reserve officers volunteered over 1996 hours working patrol, special events, details, completing training, and responding to call-outs. Our reserve officer program is as old as our police department, and continues to serve as a vital part our organization.



Police Explorer Program

The police explorer program allows youth ages 14-21 to learn about the law enforcement profession. Our post is currently comprised of nine high school and college students. They attend an academy, receive training in a variety of topics related to law enforcement, participate in competitions, and serve our community. This past year the Pacifica Explorer Post raised funds and attended the National Law Enforcement Exploring Conference in Indiana. The explorers attended courses and competitions at the conference. Police explorers also assist the police department in a very limited capacity. These explorers volunteered at crime prevention events such as the annual Fog Fest and July Fourth festivities.

Citizen Volunteer Program

The department has a number of citizen volunteers that help us to enhance our day-to-day activities. Volunteers assist the department with parking enforcement, records management, evidence and property management, crime prevention, and disaster management.

**5,447 Total
Volunteer Hours!**

Field Operations & Investigative Services

Investigations Division



The Investigative Services Division supports our officers working on patrol. This division is currently staffed by two detectives, an evidence technician, and a detective sergeant. They are responsible for conducting investigation into serious felony crimes and complex or involved cases including homicides, aggravated assaults, rape, sexual assaults, child abuse, robberies, burglaries, fraud, and arson. Detectives are on call and available to respond 365 days a year. Our evidence technician is capable of responding to a crime scene to document and search for evidence, and is also able to process evidentiary items at the police department's lab. In some instances evidentiary items are sent for further analysis which cannot be conducted at the police department. The evidence technician is our liaison with the San Mateo County Forensics Laboratory and the Silicon Valley Regional Computer Forensics Laboratory.

The Investigative Services Division is also responsible for overseeing registered sex offenders who live in the community and ensure they comply with applicable legal requirements. We work closely with the California Department of Corrections and Rehabilitation, as well as the San Mateo County Probation Department to help supervise convicted offenders when they are released back into our community.

Detectives working in this division also act upon information submitted by members of the community regarding criminal activity in our city. Our detectives will open new cases or disseminate this information to officers working in the field. They also act as the police department's liaison with the San Mateo County Narcotics Task Force and Vehicle Theft Task Force, as well as other local, state, and federal law enforcement agencies.

883 CASES CLOSED by arrest, warrant, or District Attorney review



DISASTER PREPAREDNESS & EMERGENCY MANAGEMENT

The police station will serve as the main command center for the City of Pacifica in the event of a major emergency. Representatives from the city's various departments will set up operation in the room designated as the Emergency Operations Center (EOC). The EOC is equipped with dedicated emergency phone lines, computer/audio-visual equipment, mini-kitchen, amateur radio operator space, city maps and operations plans, among other resources.



In 2016, the City of Pacifica participated in:

- San Mateo County Disaster Preparedness Day
- Operation Cohesive Capability
- Exercise Great Gridlock
- Operation Silver Dragon
- West Coast Tsunami Exercise
- Exercise Pacifica (Ex-Pac I)



COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The **Community Emergency Response Team (CERT)** Program educates people about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to help.

The Pacifica Police Department conducts CERT training and hosts regular quarterly meetings. In 2016, 36 Pacificans took the Basic CERT class.



Residents interested in becoming CERT members should contact the Emergency Manager at:

CERT@pacificapolice.org

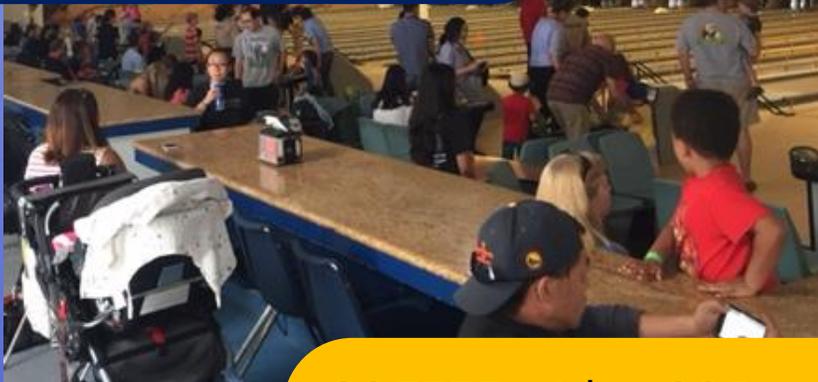
Community Involvement

The men and women of the Pacifica Police Department are committed to maintaining the strong ties to the community in which we serve. The Department does not have a special Community Oriented Policing Program. Why not? That's because being community-oriented is part of everything we do!

From the first day of training, employees are encouraged to be actively engaged in the community. On a daily basis, our officers can be found walking in shopping centers and on foot in our various neighborhoods. We make a special effort to engage citizens in a variety of happenings from safety classes to health fairs. We regularly host station tours and we've even hosted specially designed classes for community groups.

KOPS and KIDS

On June 18th, 2016, the Police Department hosted the first annual Kops & Kids. We worked with local businesses, community groups and neighboring police department community in making this event possible. Kids were able to meet police officers, fire fighters, rescue personnel and see police cars and motorcycles, fire trucks, rescue vehicles, police dogs, and even a helicopter.



COFFEE with a COP

Coffee with a Cop brings police officers and the community members they serve together over coffee to discuss issues and learn more about each other. The mission of Coffee with a Cop is to break down the barriers between police officers and the citizens they serve. These interactions are the foundation of community partnerships.

Crime Prevention

The crime prevention volunteer is responsible for coordinating all crime prevention programs within the City of Pacifica. These programs include Neighborhood Watch, National Night Out, Red Ribbon Week, home/commercial security inspections and plan review.

Citizens have several ways in which to report criminal activity and other information to the Crime Prevention Office. Please keep in mind that crimes in progress should be reported immediately using 911 for emergencies, or (650) 738-7314 for non-emergencies.

Crime Prevention Office: (650) 738-7324

Silent Witness Hotline: (650) 359-4444

Crime Prevention email: crimeprevention@pacificapolice.org



NATIONAL NIGHT OUT

National Night Out is designed to heighten crime and drug prevention awareness and to provide an opportunity to promote and celebrate police-community partnerships in crime prevention efforts.

From 6 to 9 pm on August 2nd, residents in neighborhoods throughout Pacifica and across the nation turned on outside lights and spent the evening outside with neighbors. Many neighborhoods throughout Pacifica hosted a variety of special events such as block parties and cookouts.



RED RIBBON WEEK

The National Red Ribbon Campaign serves as a catalyst to mobilize communities to educate youth and encourage participation in drug prevention activities. Each day throughout the week, children and school staff will support the red ribbon initiative through various school sponsored activities and by decorating their classroom doors. As in years past, local merchants will be providing this year's winning door prizes in support of the Pacifica Red Ribbon Week Activities.

UNDERAGE DRINKING SUPPRESSION PROGRAM

With the assistance of a grants from the California Department of Alcoholic Beverage Control and the North County Prevention Partnership, the Pacifica Police Department has created an underage drinking suppression program. The program educates merchants on alcohol sales to minors and conducts undercover sting operations at local businesses.



A Tradition of Community Service

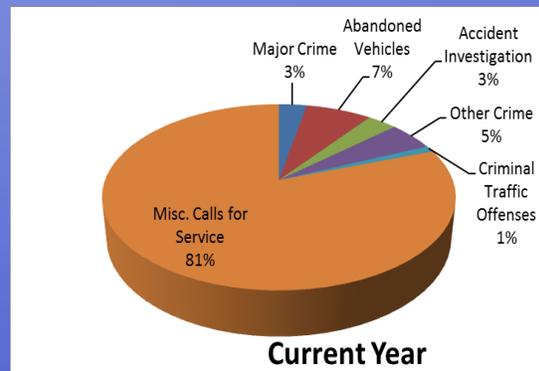
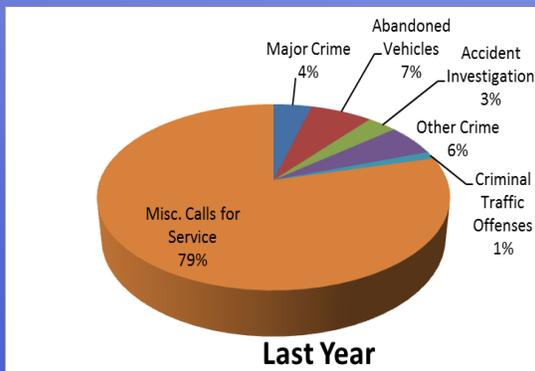
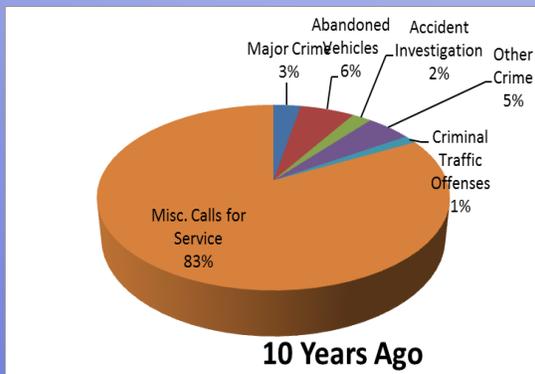
This has been the motto of the Pacifica Police Department since it was founded, but just how does the department determine its level of service? Every month, Patrol supervisors contact citizens who have been involved in our calls for service and conduct surveys into how we've done our job.

In 2016, police supervisors contacted 223 citizens and asked how they would rate the dispatchers, our front office staff, and our officers in the areas of demeanor and handling of calls. The survey results for 2016 can be seen here.

2016 QUALITY ASSURANCE

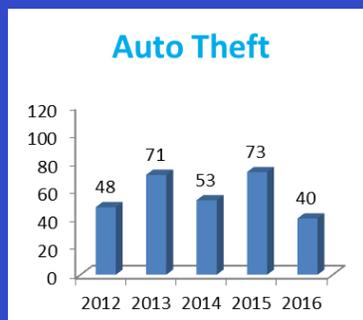
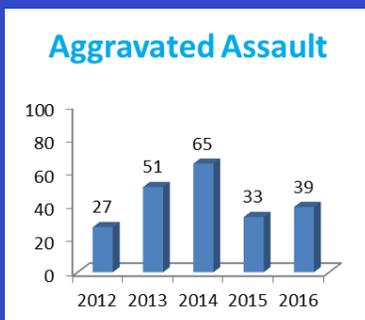
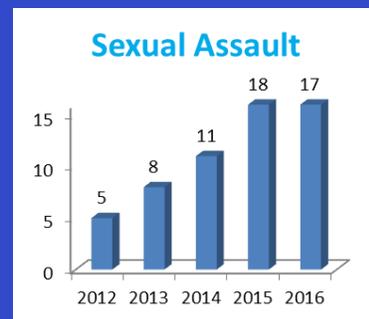
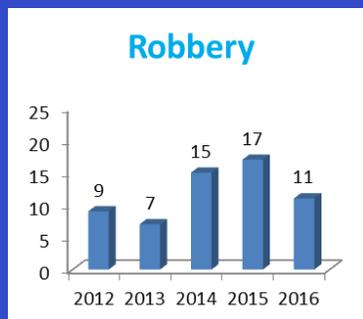
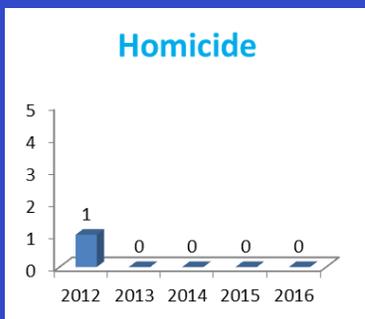
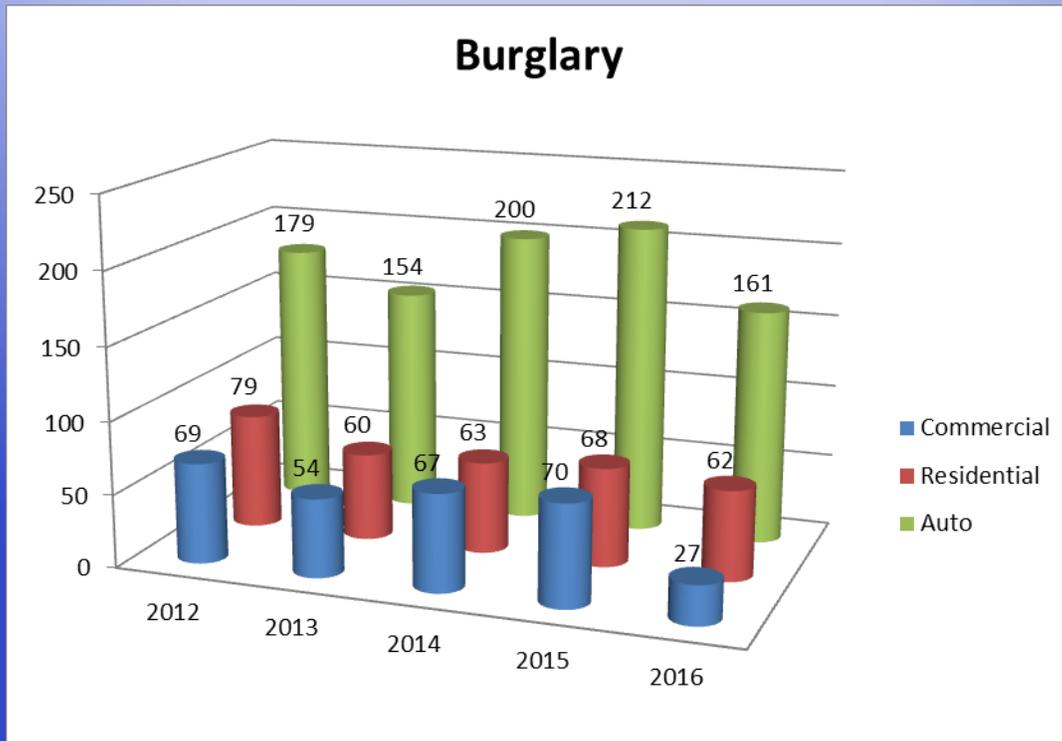


Calls for Service



Over the Last 5 Years...

In 2016, the City experienced a decrease in crime. Part I crimes decreased by 27.5%. The three areas that showed the largest impact on the overall decrease were: Commercial Burglary, down 61.4%, Auto Theft, down 45.2%, and Robbery, down 35.3%. We had a increase of Aggravated Assault, up 18.2%. Part II crimes went down with an overall decrease of 9.1%. Arrests were down 21.8% for the year. Total Calls for Service were consistent in 2016.



Five Year Comparison

	2012	2013	2014	2015	2016
PART I CRIMES:					
Homicide	1	0	0	0	0
Rape	5	8	11	18	15
Robbery	9	7	15	17	11
Aggravated Assault	27	51	65	33	39
Res. Burglary	79	60	63	68	62
Comm. Burglary	69	54	67	70	27
Auto Burglary	179	154	200	212	161
Larceny	203	207	255	280	202
Auto Theft	48	71	53	73	40
Total:	620	612	729	771	557
PART II CRIMES:					
Arson	3	3	5	3	3
Assault/All Other	217	171	212	221	240
Vandalism	227	242	201	157	199
Neglect/Abuse, Child or Elder	25	19	22	19	12
Other Felonies	141	151	158	190	133
Other Misdemeanors	362	381	380	418	329
Total:	975	967	978	1008	916
ACCIDENTS:					
Property Damage	259	271	335	336	346
Hit & Run	133	114	123	139	133
Injury	132	96	137	112	108
Fatal	0	0	1	4	0
Total:	524	481	596	591	587
Total Less Property Damage:	265	210	261	255	241
ARRESTS:					
Adult - Felony	137	155	166	115	75
Adult - Misdemeanor	535	499	558	637	514
Warrant - Criminal	78	113	114	156	129
Warrant - Traffic	1	0	2	1	0
Juvenile - Felony	13	8	12	7	1
Juvenile - Misdemeanor	40	37	27	31	21
Total:	804	812	879	947	740
CALIFORNIA VEHICLE CODE					
Moving	2880	2966	2703	2253	1519
Non-Moving	1829	3652	5713	4865	4821
Suspended License	109	117	147	142	93
Drunk Driving	123	115	126	94	105
Total: (Citations Only)	4709	6618	8416	7118	6340
MISCELLANEOUS					
Alarms False	429	447	461	566	566
Auto - Towed	62	84	63	138	177
Auto - Marked	627	1043	951	1106	1143
Commitments	132	141	147	163	139
Marijuana Cites	12	5	3	6	3
Narcotics Violations	91	103	93	139	93
Cases Issued	3709	3950	4449	4428	3995
Total Service Requests	15467	15912	18294	18368	18359

PACIFICA POLICE DEPARTMENT MISSION STATEMENT

It is the mission of the men and women of the Pacifica Police Department to protect and serve the members of the community with the highest level of commitment, ethics and professionalism.



PACIFICA POLICE DEPARTMENT

2075 Coast Highway ~ Pacifica, CA 94044-3038 ~ Tel (650) 738-7314 ~ Fax (650) 355-1172

www.cityofpacifica.org

