



NORTH COUNTY FIRE AUTHORITY-PACIFICA

MONTHLY WORKLOAD STATISTICS

SEPTEMBER 2016

I. INCIDENTS (Type)	September		Year To Date	
	2016	2015	2016	2015
Fire	10	7	70	91
Medical/Rescue	181	139	1600	1440
Traffic Accidents	6	4	49	59
Hazardous Conditions	10	14	123	139
Service Calls	43	39	400	382
Miscellaneous	25	27	253	233
TOTAL	275	230	2495	2344

II. TRAINING (Number of Sessions)	September	Year To Date
Multi-Company Drill (2/month)	4	89
In Service EMS (1/month)	12	74
Tactics/Strategy (3/year)	8	64
Skills Evaluation (1/year)	0	34
Mandated/Specialized	8	47
Miscellaneous Training	6	57
TOTAL	38	365

III. FIRE PREVENTION (Activity)	September		Year To Date	
	2016	2015	2016	2015
FP Insp. - Mandated/Permit	3	2	140	117
Construction Inspections	0	0	6	3
FP Re-inspections	12	23	88	111
Plan Checks	13	12	105	88
Vegetation Inspections	0	0	1	0
Task Force Inspections	0	0	0	0
Company Inspections (R-1)	2	4	133	127
Company Inspections (B, M)	29	38	390	409
Company Re-inspections	0	0	2	0
Community Outreach Events	3	4	36	36
TOTAL	62	83	901	891

IV. Customer Service Rating (Goal = >95%)	Year to Date	
	Standard	Actual
Courtesy	95%	99%
Efficiency	95%	100%
Knowledge	95%	100%
Understanding	95%	99%
Overall Service	95%	100%
Average	95%	100%