



NORTH COUNTY FIRE AUTHORITY-PACIFICA

MONTHLY WORKLOAD STATISTICS

APRIL 2016

I. INCIDENTS (Type)	April		Year To Date	
	2016	2015	2016	2015
Fire	6	9	21	35
Medical/Rescue	184	158	691	679
Traffic Accidents	4	4	19	25
Hazardous Conditions	11	10	77	82
Service Calls	45	43	184	168
Miscellaneous	33	25	116	90
TOTAL	283	249	1108	1079

II. TRAINING (Number of Sessions)	April	Year To Date
Multi-Company Drill (2/month)	16	44
In Service EMS (1/month)	8	30
Tactics/Strategy (3/year)	2	30
Skills Evaluation (1/year)	2	22
Mandated/Specialized	2	17
Miscellaneous Training	10	24
TOTAL	40	167

III. FIRE PREVENTION (Activity)	April		Year To Date	
	2016	2015	2016	2015
FP Insp. - Mandated/Permit	7	17	48	57
Construction Inspections	0	0	1	3
FP Re-inspections	17	16	41	52
Plan Checks	2	10	39	35
Vegetation Inspections	0	0	0	0
Task Force Inspections	0	0	0	0
Company Inspections (R-1)	13	30	67	98
Company Inspections (B, M)	107	54	165	219
Company Re-inspections	0	0	0	0
Community Outreach Events	4	5	15	17
TOTAL	150	132	376	481

IV. Customer Service Rating (Goal = >95%)	Year To Date	
	Standard	Actual
Courtesy	95%	100%
Efficiency	95%	100%
Knowledge	95%	100%
Understanding	95%	100%
Overall Service	95%	100%
Average	95%	100%



NORTH COUNTY FIRE AUTHORITY

MONTHLY WORKLOAD STATISTICS

APRIL 2016

I. INCIDENTS (Type)	2015	2016	2016 Year To Date
Fire	23	24	80
Medical/Rescue	584	696	2769
Traffic Accidents	22	30	120
Hazardous Conditions	44	36	195
Service Calls	116	129	531
Miscellaneous	111	111	456
TOTAL	900	1026	4151

II. TRAINING (Number of Sessions)	2015	2016	2016 Year To Date
Multi-Company Drill (2/month)	18	16	44
In Service EMS (1/month)	4	8	30
Tactics/Strategy (3/year)	24	2	30
Skills Evaluation (1/year)	0	2	22
Mandated/Specialized	2	2	17
Miscellaneous Training	6	10	24
TOTAL	54	40	167

III. FIRE PREVENTION (Activity)	2015	2016	2016 Year To Date
FP Insp. - Mandated/Permit	66	16	260
Construction Inspections	18	7	26
FP Re-inspections	65	52	211
Plan Checks	49	33	256
Vegetation Inspections	4	1	1
Task Force Inspections	0	0	0
Company Inspections (R-1)	97	129	369
Company Inspections (B, M)	197	193	608
Company Re-inspections	0	0	0
Community Outreach Events	13	11	41
TOTAL	509	442	1772

IV. Customer Service Rating (Goal = >95%)	2016 Year To Date	
	Standard	Actual
Courtesy	95%	100%
Efficiency	95%	100%
Knowledge	95%	100%
Understanding	95%	100%
Overall Service	95%	100%
Average	95%	100%



North County Fire Authority

Monthly Response & Deployment Measurements April 2016

Total Reflex Time Single Co. Response	Station 71		Station 72		Station 81		Station 91		Station 92		Station 93		Station 94		Station 95	
	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD
	Receive/Dispatch Time 1 min. or less	100%	99%	99%	99%	100%	99%	99%	98%	99%	99%	97%	99%	99%	99%	99%
Turnout Time 2 min. or less	90%	92%	93%	93%	100%	99%	97%	98%	98%	98%	97%	98%	100%	98%	96%	96%
Travel Time 4 min. or less	90%	88%	78%	84%	91%	85%	88%	89%	89%	91%	79%	80%	98%	95%	98%	97%
Arrival at Scene 7 min. or less	99%	97%	97%	95%	96%	98%	98%	99%	98%	99%	97%	93%	100%	100%	100%	100%
90% of incidents that met criteria	95%	94%	92%	93%	97%	95%	96%	96%	96%	97%	93%	93%	99%	98%	98%	98%

Fire Confinement Success Rate Report	Station 71		Station 72		Station 81		Station 91		Station 92		Station 93		Station 94		Station 95		
	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	
	90% Confined Floor of Origin	100%	50%	N/A	100%	N/A	N/A	N/A	100%	100%	100%	100%	100%	100%	N/A	100%	N/A

Fire Company Reliability Report	Station 71		Station 72		Station 81		Station 91		Station 92		Station 93		Station 94		Station 95	
	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD
	90% Responded in District	95%	97%	84%	92%	97%	98%	91%	91%	91%	91%	91%	95%	93%	89%	94%

Structure Fire Total Reflex Time Multiple Company Response	Station 71		Station 72		Station 81		Station 91		Station 92		Station 93		Station 94		Station 95	
	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD	Month	YTD
	90% Response met 11 min. or less	100%	100%	N/A	N/A	0%	0%	N/A	100%	N/A	N/A	N/A	N/A	N/A	100%	N/A

Fire Loss	Pacifica				Brisbane				Daly City			
	Month		YTD		Month		YTD		Month		YTD	
	Total \$ Loss	\$ -	\$ 2,850.00	\$ 31,000.00	\$ 31,000.00	\$ 1,700.00	\$ 65,550.00					
\$32.00/per capita or less	\$ -	\$ 0.08	\$ 6.20	\$ 6.20	\$ 0.02	\$ 0.60						

EMS Report Emergency Type	Pacifica		Brisbane		Daly City	
	Month	YTD %	Month	YTD %	Month	YTD %
	Cardiac - Non-Arrest	3%	3%	3%	3%	4%
Difficulty Breathing	3%	4%	3%	9%	5%	6%
Complaint of Pain	7%	8%	10%	10%	8%	8%
Trauma	6%	5%	7%	15%	8%	8%
Cardiac - Arrest	2%	2%	3%	2%	2%	3%
General Illness	80%	78%	74%	62%	73%	72%
Total Calls	100%	100%	100%	100%	99%	100%